



Governor Martin O'Malley

presented by Sameer Sidh at the Governor's Grants Conference

March 21, 2013

# StateStat Background

Modeled after a similar program developed by the New York City Police Department and the successful CitiStat program in Baltimore City.

StateStat represents the extended application of the same basic principles to the management of all functions.

Utilizing existing PINS (staff positions) and “off-the-shelf” software limits costs to taxpayers.





# StateStat Tenets

- Accurate and timely intelligence shared by all.
- Rapid deployment of resources
- Effective tactics and strategies
- Relentless follow-up and assessment



# StateStat Process



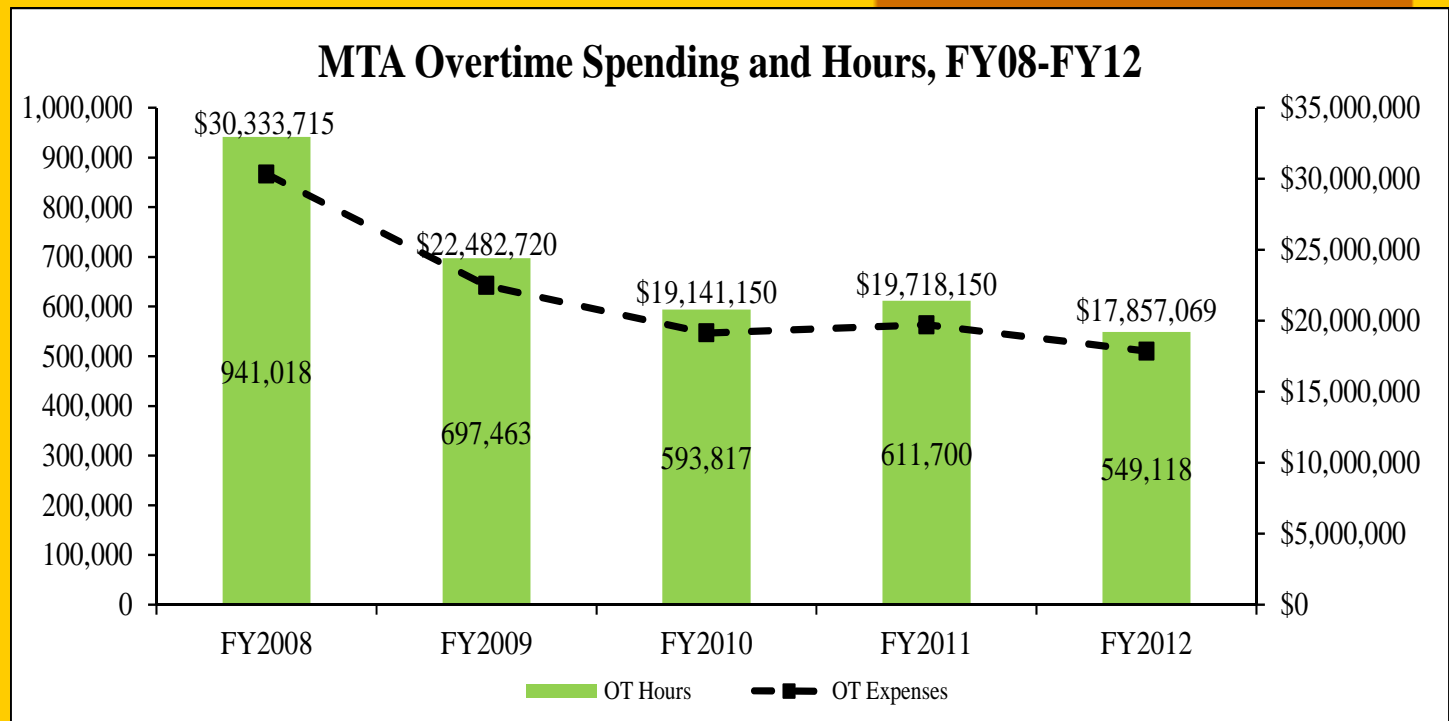
 Department of Public Safety & Correctional Services StateStat Reporting Period: March 2009												
<b>Management Team</b> Administration: G. Lawrence Franklin Capital Programs: David N. Bezanson Chief of Staff: Thomasina Hiers						 <b>Garg D. Magnard, Secretary</b> Appointed January 2007						
MBE CONTRACT ACTIVITY <span style="float: right;">Mar-09</span>												
Goal Achieved: <b>7.61%</b> <span style="margin-left: 100px;"># Waivers: <b>0</b></span> <span style="margin-left: 100px;">Goal Achieved: <b>29.41%</b></span> <span style="margin-left: 100px;"># Waivers: <b>0</b></span>												
PROCUREMENT/CONTRACT AWARDS	CURRENTLY AVAILABLE PERIOD (March 2009)						YEAR-TO-DATE					
	Agency Total	Ethnic	Womca	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	%	Agency Total	Ethnic	Womca	Disabled / Non-Profit / Sheltered Workshop	Total MBE/WBE	%
<b>Payment Totals</b>	\$19,339,046.27	\$1,635,534.68 8.77%	\$2,391,917.39 12.37%	\$338,617.04 1.75%	\$4,426,069.11	22.89%	\$170,213,620.71	\$14,381,762.82 8%	\$25,185,301.32 15%	\$1,891,067.74 1%	\$41,458,131.86	24.36%
<b>Awards Totals</b>	\$5,118,280.48	\$181,895.10 3.55%	\$158,124.16 3.09%	\$43,630.99 0.87%	\$389,710.25	7.61%	\$200,101,506.14	\$24,262,978.99 12.13%	\$34,004,748.68 16.99%	\$593,297.08 0.29%	\$58,857,024.15	29.41%
Architectural and Engineering	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$136,612.00	\$0.00	\$0.00	\$0.00	\$0.00	0.00%
Construction	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$140,895.00	\$20,953.13	\$0.00	\$0.00	\$20,953.13	14.87%
Construction Related	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$626,082.00	\$626,082.00	\$0.00	\$0.00	\$626,082.00	100.00%
Maintenance	\$102,783.00	\$8,380.00	\$2,980.00	\$0.00	\$11,360.00	11.05%	\$1,426,760.00	\$23,535.00	\$76,678.00	\$0.00	\$106,213.00	7.44%
Services	\$3,029,875.57	\$140,494.40	\$5,824.00	\$21,000.00	\$167,318.40	5.52%	\$148,323,126.41	\$20,600,012.63	\$28,658,539.05	\$234,770.85	\$49,493,322.53	33.37%
Supplies and Equipment	\$561,694.00	\$15,478.00	\$58,400.00	\$16,098.00	\$89,974.00	16.02%	\$9,511,424.00	\$47,093.00	\$566,443.00	\$36,089.00	\$709,625.00	7.46%
IT Services	\$431,077.00	\$0.00	\$0.00	\$0.00	\$0.00	0.00%	\$28,445,763.35	\$2,206,844.19	\$3,757,259.10	\$0.00	\$5,964,103.29	20.97%
IT Supplies and Equipment	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$2,101,988.00	\$572,721.00	\$17,575.00	\$0.00	\$590,296.00	28.08%
Human, Cultural, Social & Educational	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$3,925.00	\$0.00	\$0.00	\$0.00	\$0.00	0.00%
Corporate Credit Card	\$936,323.00	\$16,291.00	\$86,206.00	\$12,530.00	\$115,087.00	12.29%	\$8,048,072.00	\$128,386.00	\$636,215.00	\$171,843.00	\$936,444.00	12.38%
Direct Vouchers	\$56,527.91	\$1,253.70	\$4,714.16	\$2.99	\$5,970.85	10.56%	\$1,336,858.98	\$31,351.44	\$232,039.53	\$86,594.23	\$349,985.20	26.18%

Participating agencies submit customized data templates on a bi-weekly basis to report on key performance indicators.

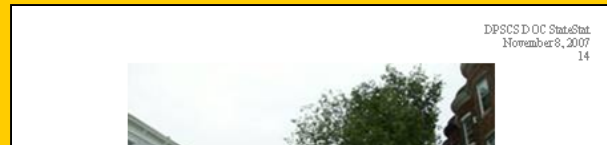
# StateStat Process



Analysts carefully analyze the data, monitoring performance trends and developing strategies to achieve improved performance.



# StateStat Process



STATE OF MARYLAND  
OFFICE OF THE GOVERNOR

MARTIN O'MALLEY  
GOVERNOR

MEMORANDUM: November 8, 2007

To: The Honorable Governor Martin O'Malley  
Michael Enright, Chief of Staff  
Matthew Gallagher, Deputy Chief of Staff  
Reggy Watson, Deputy Chief of Staff  
Eloise Foster, Secretary, Department of Budget and Management  
Elizabeth Harris, Acting Chief Legal Counsel  
Kristen Mahoney, Director, Governor's Office of Crime Control and Prevention

From: StateStat Team

Subject: Department of Public Safety and Correctional Services-Division of Correction StateStat executive briefing memorandum for reporting period October 2007.

- Attached, for your consideration and review, please find a series of data observations and suggested lines of inquiry for the Department of Public Safety and Correctional Services- Division of Correction.

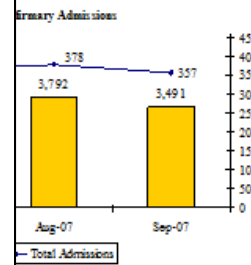
**New Meeting Format**

- At the panel's request, the divisions of the Department of Public Safety and Correctional Services (DPSCS) will now be addressed at alternating weekly StateStat meetings. This Thursday, the Division of Correction and related divisions are present, next Thursday, the Division of Parole and Probation and related divisions will attend.
- DPSCS has suggested that the meetings should be split between divisions as follows. The panel may wish to mention any concerns or suggested changes regarding this arrangement at the meeting.
  - Meeting 1: Division of Correction, Patuxent Institution, Office of Treatment Services, Personnel.
  - Meeting 2: Division of Parole and Probation, Division of Pretrial and Detention Services, Procurement/MBE, Office of Treatment Services, Personnel.
- The Division of Correction is the largest division of DPSCS in both staff and budget. The Division is comprised of secure prison facilities and pre-release facilities under the direction of the Commissioner of Correction. The acting Commissioner of Correction is Michael Stoffler.

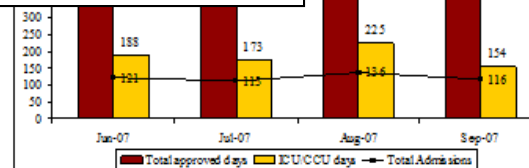
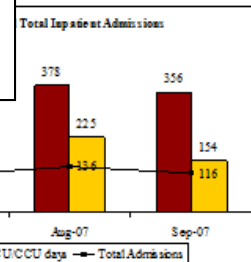


increase in September of the number of approved inpatient days, which the fairly constant. Is the reduction in total inpatient days the result of any one it can sustain a reduced number of inpatient days per month?

DPSCS DOC StateStat  
November 8, 2007  
14



number of approved inpatient days, which the reduction in total inpatient days the result of any reduced number of inpatient days per month?



Each week a comprehensive executive briefing is prepared for each agency that highlights areas of concern.

# StateStat Process

Managers are required to report on critical service initiatives and questioned about agency performance.

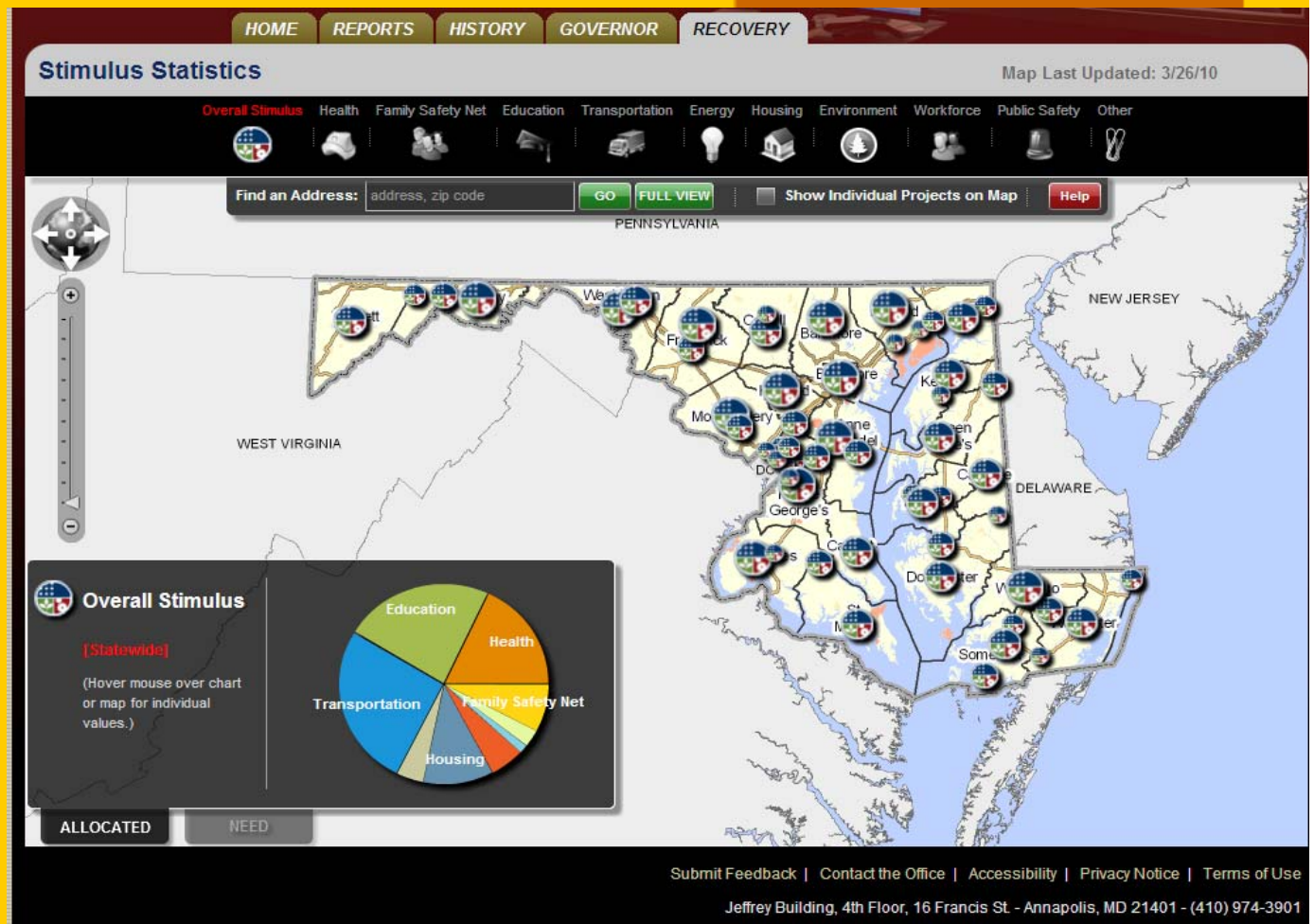
Opportunities to improve coordination and cooperation are identified; strategies to achieve improvement are formulated.



# StateStat Process



Digital maps are used to plot ARRA funding in each county.





# Governor's Delivery Unit (GDU)

Modeled after Prime Minister Tony Blair's Delivery Unit, which oversaw reforms in health, education, transportation and criminal justice.

The GDU works to align state and federal resources around 15 strategic goals, aimed at improving the quality of life in Maryland.

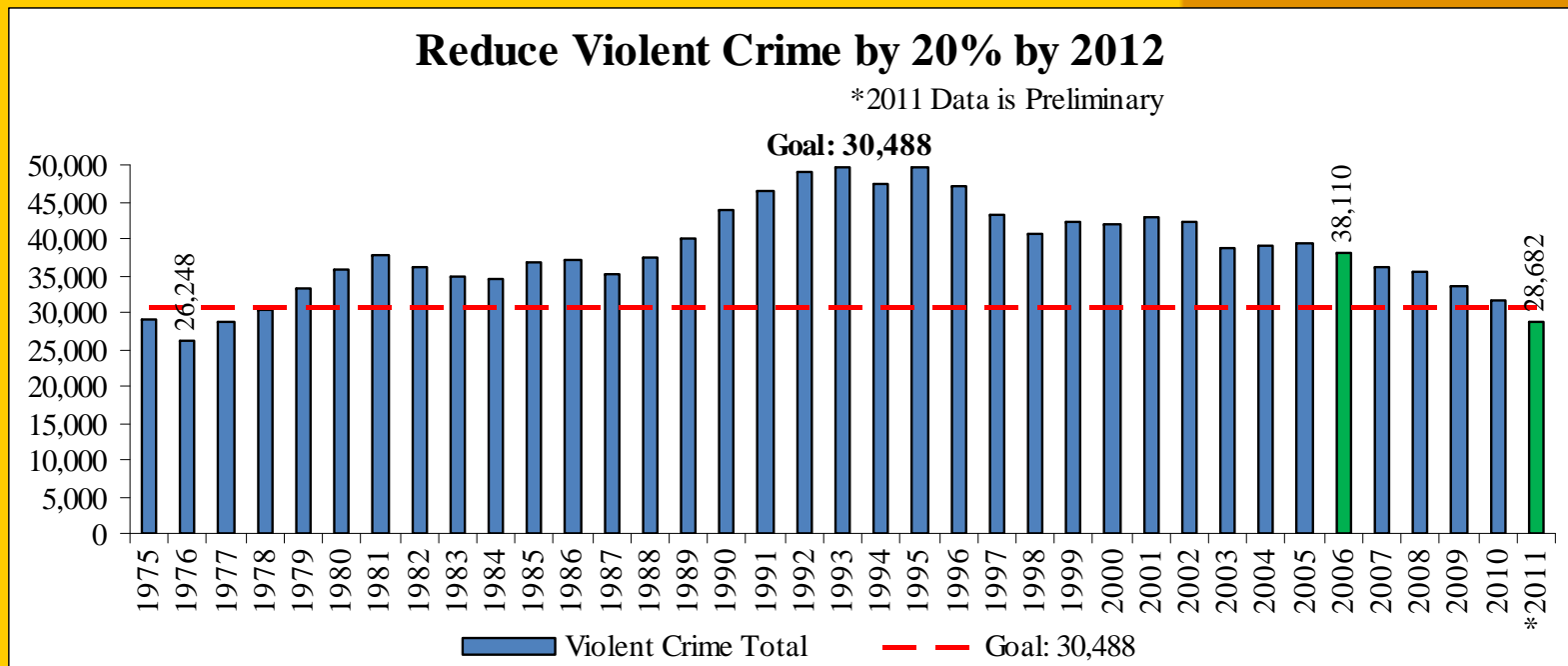
Each goal is broadly categorized into four key areas – skills, sustainability, security and health



# Governor's Delivery Unit (GDU)



- Ambitious measurable targets have been selected as progress indicators for each of the 15 strategic goals.
- Quarterly meetings are held with all relevant stakeholders to discuss progress and identify barriers.



OPPORTUNITY

- Jobs
- Education
- Skills

SECURITY

- Violent Crime
- Violence Against Women and Children
- Homeland Security

SUSTAINABILITY

- Bay Restoration
- Transit Ridership
- Energy Efficiency
- Renewable Energy
- Greenhouse Gases

HEALTH

- Childhood Hunger
- Health IT
- Infant Mortality
- Substance Abuse

# Governor O'Malley's Delivery Unit

The Governor's Delivery Unit works closely with StateStat and Maryland agencies to monitor and ensure progress on 15 strategic policy goals.

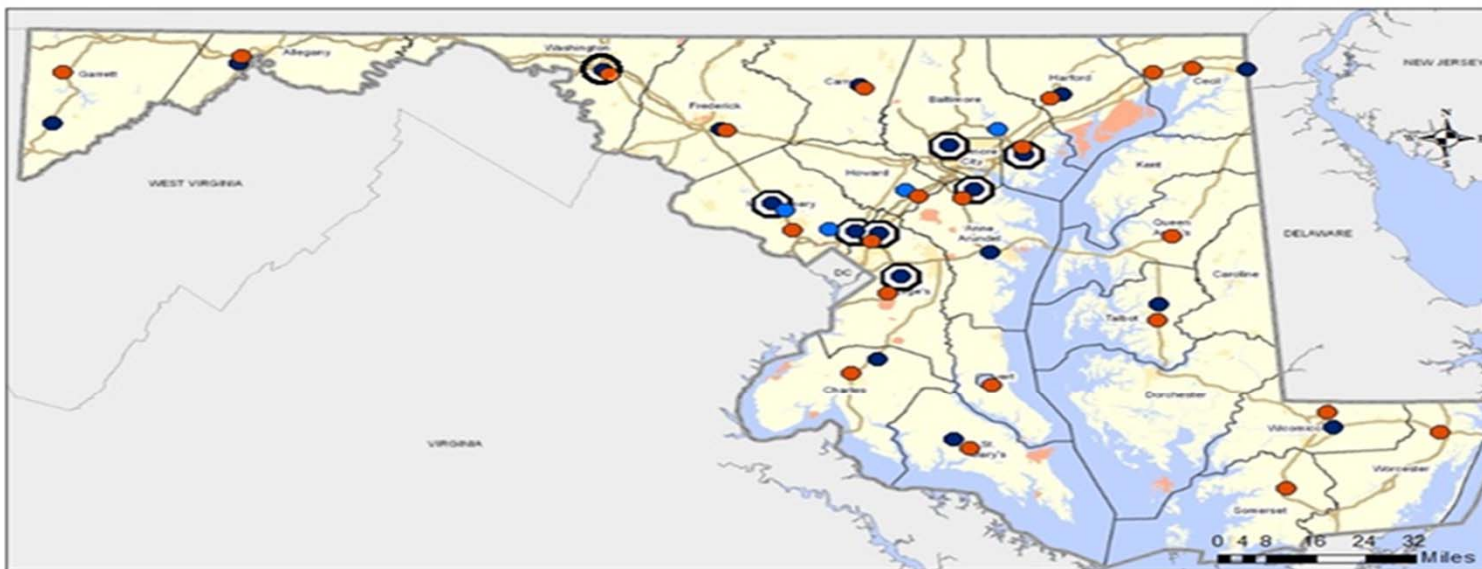
[LEARN MORE ▶](#)



 <b>OPPORTUNITY</b>	<b>Jobs</b>  ON TRACK ▲	<b>Education</b>  DELIVERED ✓	<b>Skills</b>  ON TRACK ▲
 <b>SECURITY</b>	<b>Violent Crime</b>  DELIVERED ✓	<b>Violence Against Women and Children</b>  ON TRACK ▲	<b>Homeland Security</b>  ON TRACK ▲
 <b>SUSTAINABILITY</b>	<b>Bay Restoration</b>  PROGRESSING ▶	<b>Transit Ridership</b>  INSUFFICIENT PROGRESS ▶	<b>Energy Efficiency</b>  PROGRESSING ▶
	<b>Renewable Energy</b>	<b>Greenhouse Gases</b>	

# StateStat and Budgeting

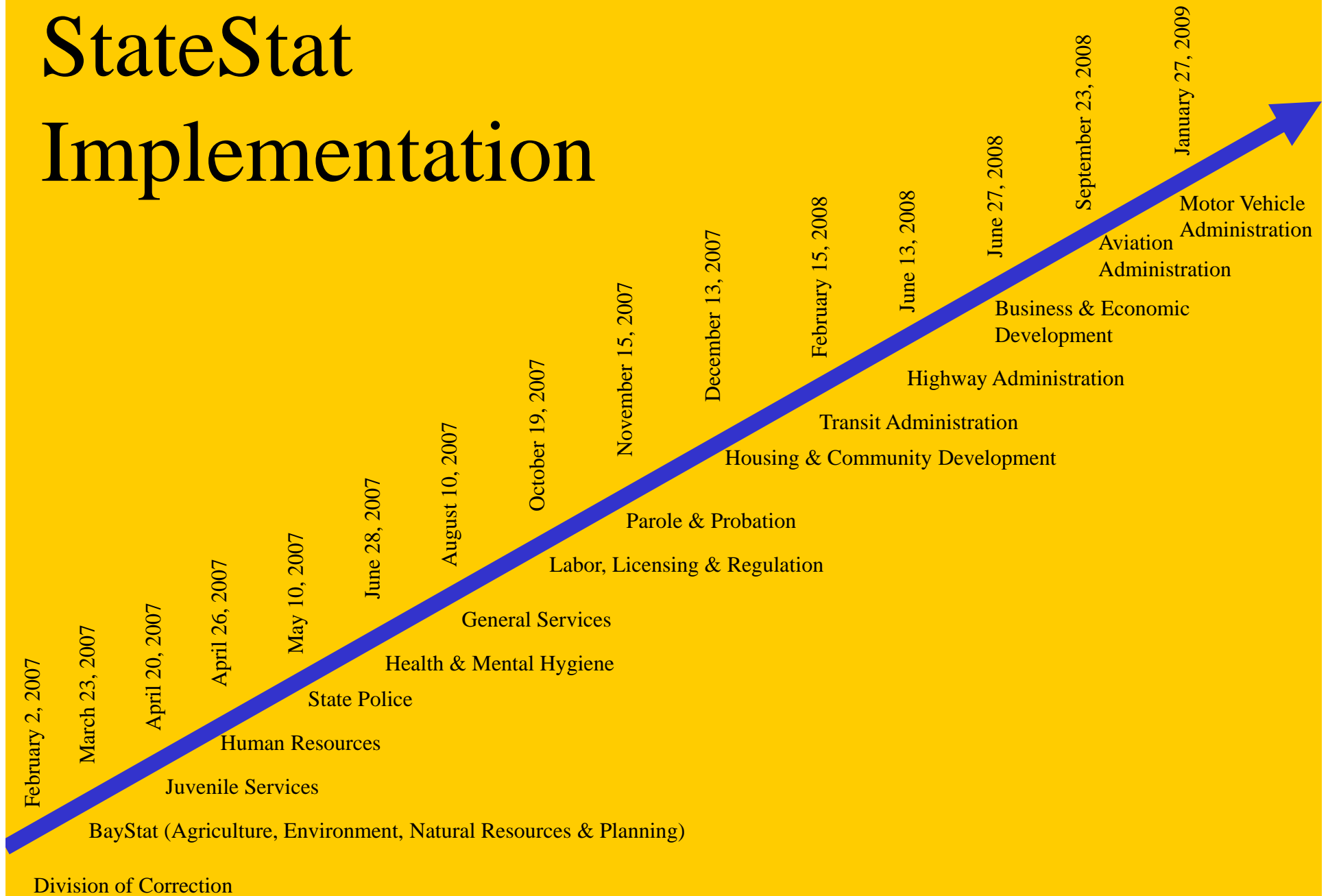
- The Dept. of Budget and Management (DBM) helps confirm the ability to expand existing effective programs.



**Motor Vehicle Administration (MVA) and Maryland State Police (MSP) Locations**

- MSP Barracks
- MVA Locations
  - Express
  - Full Service
  - Limited Service and Hours
  - Current or Planned Arrest Program Expansion Location

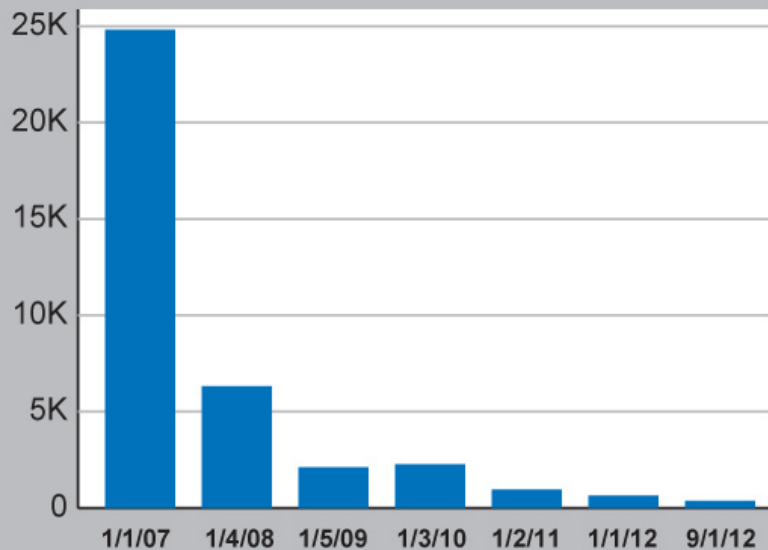
# StateStat Implementation



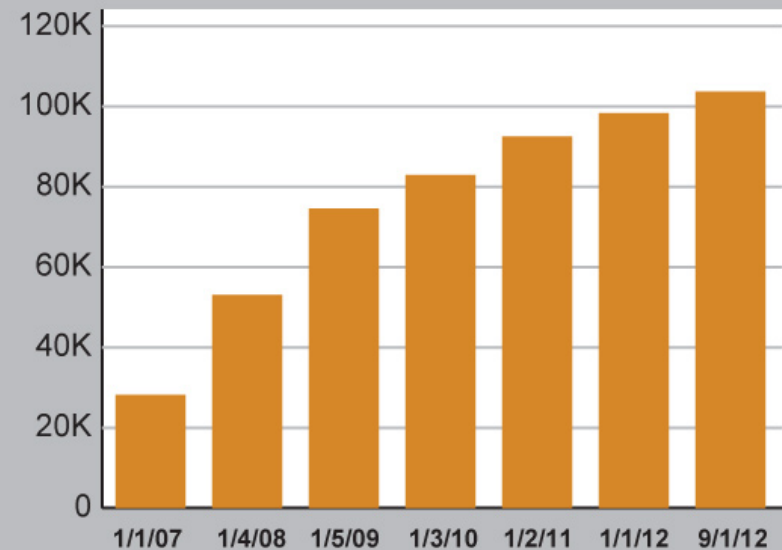
# StateStat Successes



### DNA Samples Awaiting Processing



### DNA Samples in CODIS

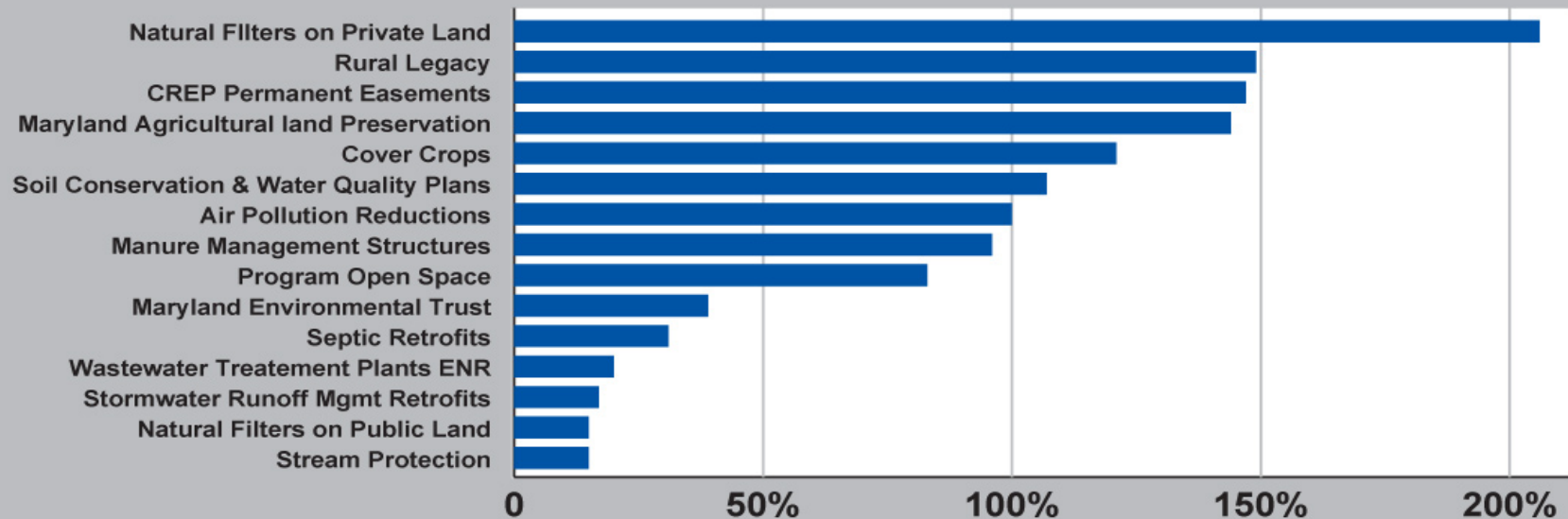


Since taking office, we have eliminated the backlog of nearly 25,000 unanalyzed DNA samples and uploaded over 75,000 samples into CODIS.

# StateStat Successes

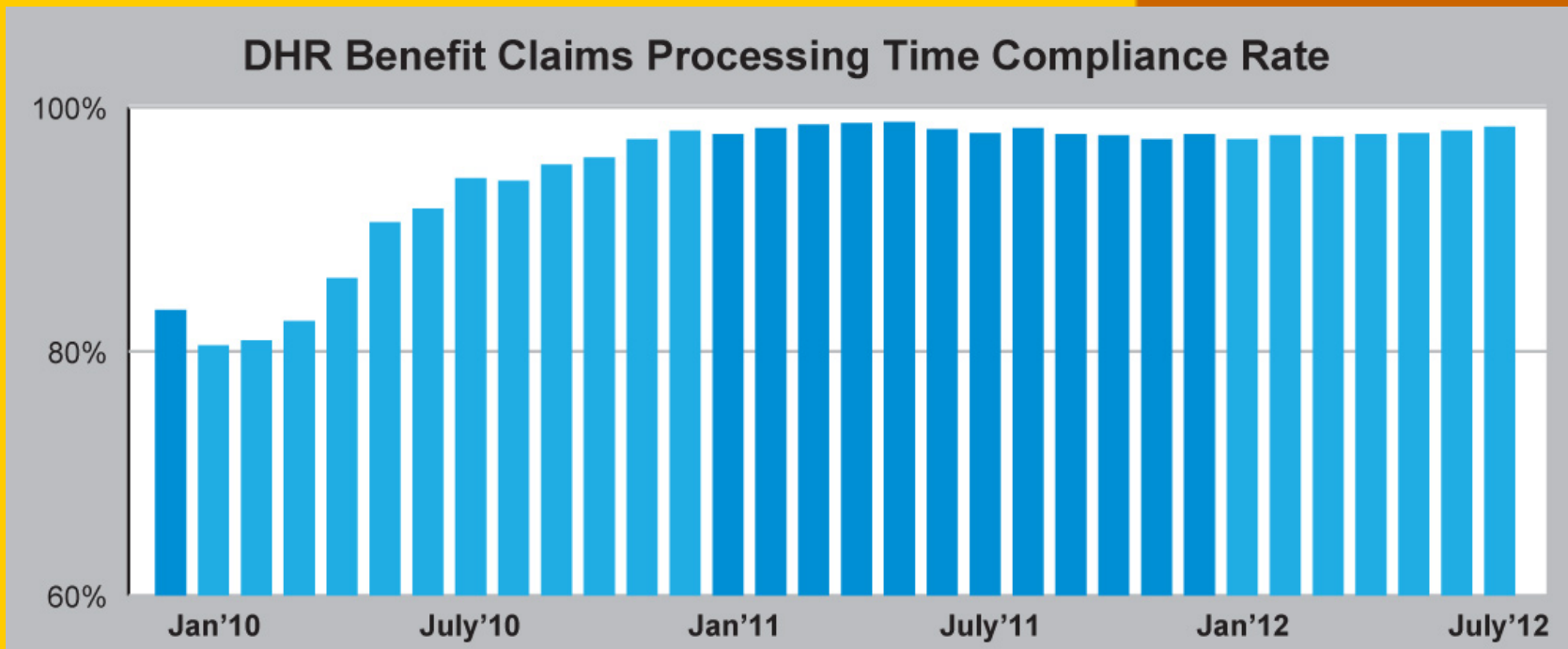


## Progress Towards 2013 Bay Restoration Milestone Goal



After exceeding our 2011 Chesapeake Bay restoration milestones, we now track progress towards our 2013 goals.

# StateStat Successes



Through the StateStat process, the Department of Human Resources was able to increase their compliance rates for benefit processing from 83.4% to 98.1% in just 12 months.



# For More StateStat

To learn more about Governor O'Malley's StateStat Program, visit the State of Maryland's website:

**[www.statestat.maryland.gov](http://www.statestat.maryland.gov)**

The site includes additional background information, report links, and StateStat news stories.





**STATE**  
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**MARYLAND**

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